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By Appointment Only

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April 2, 2010

Submitted by FCC Electronic Comment Filing System

Colleen Heitkamp Chief, Telecommunications Consumers Division Enforcement Bureau Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re: File No. EB-10-TC-275

Attached is a copy of the 2008 Annual 47 C.F.R. § 64.2009(e) CPNI Certification for the QualityLife Intergovernmental Agency based in The Dalles, Oregon. A copy, along with a copy of this letter, is going to David Marks by e-mail, with whom I spoke by telephone yesterday. His assistance is appreciated.

My apologies for this belated 2008 filing.

If there are questions, please let me know.

Sincerely,

Keith A. Mobley Legal Counsel for QualityLife Intergovernmental Agency

Encl.

E-mail copies to:

Dan Ericksen, President Nolan Young Izetta Grossman

# Annual 47 C.F.R. § 64.2009(e) CPNI Certification

## **EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2008

Date filed: April 2, 2010

Name of company covered by this certification: QualityLife Intergovernmental

Agency

Form 499 Filer ID: 0010383263

Name of signatory: Dan Ericksen

Title of signatory: President

I, Dan Ericksen, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has or will establish operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed

Dan Ericksen, President

# CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) OPERATING PROCEDURES for OUALITYLIFE INTERGOVERNMENTAL AGENCY

## Background

47 C.F.R. § 64.2009(e) states: "A telecommunications carrier must have an officer, as an agent of the carrier, sign and file with the Commission a compliance certificate on an annual basis. The officer must state in the certification that he or she has personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the rules in this subpart. The carrier must provide a statement accompanying the certification explaining how its operating procedures ensure that it is or is not in compliance with the rules in this subpart. In addition, the carrier must include an explanation of any actions taken against data brokers and a summary of all customer complaints received in the past year concerning the unauthorized release of CPNI. This filing must be made annually with the Enforcement Bureau on or before March 1 in EB Docket No. 06-36, for data pertaining to the previous calendar year."

Although QualityLife Intergovernmental Agency (QIA) is strictly a "middle-mile" provider and does not have access to Customer Proprietary Network Information (CPNI), we have been advised by legal counsel to prepare and file a certificate as required by the reference above.

QIA was established as an economic development initiative of the City of The Dalles and Wasco County, Oregon. A fiber optic loop was built around the City of The Dalles to serve the city, county, local Internet Service Providers, and users desiring access to dark fiber. QIA has no employees and contracts with various providers who manage, operate and maintain the fiber system.

### Requirement for Operating Procedures

In the event QIA comes into possession of customer proprietary network information in the future, the safeguards required by 47 C.F.R. § 64.2009 must immediately be put in place.